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UNITED STATES CIVIL SERVICE COMMISSION

BULLETIN

BULLETIN NO. 273-8

Washington 25, D. C. IAD: RKS: er January 31, 1963

SUBJECT:

Expanding Commission Inspection Coverage to include the

Review of Agency Health Benefits Operations

Heads of Departments and Independent Establishments:

The Civil Service Commission has expanded its inspection coverage to include a review of agency and installation health benefits operations in all general inspections conducted during the period February 18 - April 12, 1963. Review of the health benefits operations area during this period is in the nature of a pilot study, after which the desirability and feasibility of continued inclusion of such coverage in inspection surveys will be determined.

The principal objective in reviewing agency operations under the Federal employees health benefits program through the inspection survey process is to enable the Commission's Bureau of Retirement and Insurance to provide agencies further assistance in improving their operations in this area. The role of the inspector in reviewing this area during the pilot study will, therefore, be chiefly that of factfinding and reporting. To the extent possible, he will also provide on-site assistance to installations in operating the health benefits program.

There is attached for your information a check-list form which will serve as a guide to our inspectors in making their inquiries. This is furnished you with the thought that it may be of help to you in your self-evaluation program in this area and to indicate the specific areas of interest to Commission inspectors during this pilot study.

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Warren B. Irons
Executive Director

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Attachment

INQUIRIES:

Analysis and Development Division, Bureau of Inspections

Dudley 6-4957

CODE:

273, Inspections, Surveys and Audits

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: 	Approved For Release 2009/08	3/20 : CIA-RDP87-0086 <u>8R</u> 0001000900)47-6 _		 1
· 	SUPPLEMENTARY REPORTIN	RVICE COMMISSION NG FORM - HEALTH BENEFITS			·
Α.	RT I INSPECTING OFFICE TYPE OF INSPECTION GENERAL SPECIAL (SPECIES)	B. DATE OF REPORT TO AGENCY;			-
D.	SPECIAL (SPECIFY)ESTABLISHMENT AND LOCATION	E. DATES AT INSTALLATION	<u> </u>		
•		F. INSPECTION PERIOD			
, G.	EMPLOYEES SERVICED BY PERSONNEL OFFICE	H. PERSONNEL FOLDERS REVIEWED		<u> </u>	
i		I. EMPLOYEES INTERVIEWED			
PA	RT II FOLDE	RREVIEW	Yes	No	
1.	Is there a SF 2809 in the folder of each eligible employee register?	including those who failed to			
2.	Were any ineligible employees enrolled?	· · · · · · · · · · · · · · · · · · ·			
	Are obvious inconsistencies on SF 2809 and SF 2810 being				
4.	Are employing office copies of SF 2809 and SF 2810 legibi	ile?	***************************************		
5.	For any enrollment or change after July 1960, is basis for a Remarks or in Part D of SF 2809?	action indicated either under		·	-1
6.	Were enrollments or changes after July 1960 made within p	prescribed time limits?			.]
	Is same carrier control number being maintained throughout the same plan?				
8.	Are effective dates for enrollments and changes correct? .				
	Are effective dates for cancellations and terminations corr				
10.	Is effective date and pay adjustment being made retroactive change in family enrollment code?	ve when female employee belatedly makes			
11.	Are incoming and outgoing transfers being handled promptl continuous enrollment for employee and timely notice to continuous	ly and properly so as to provide carriers?			• •
12.	Are procedures for self-support determinations being follow on SF 2809?	wed and proper notations made			
13.	Have procedures been set up to insure that all SF 2809's a submitted along with the SF 2806 for retiring employees ar	and transfer SF 2810's are nd survivor annuitant cases?			
P/		AND ORIENTATION	Yes	No	-
	Has establishment designated an Authorized Health Benefi				
1	Does establishment have any on-going publicity on program				
	Are new employees provided with SF 2809-A?				
ł	Is cover page of SF 2809-A being completed for new emplo				
5.	Are new employees provided with brochures of the two Go comprehensive plans serving his area?	vernment-wide plans, and of all			
	Does establishment have available, and supply upon reque organization plans open to employees of establishment?			ed .	
7.	Is a new employee ensured a full opportunity to make a fro	ee choice among plans available to him?			
8.	Does information and orientation program appear to be ade	equate?			

IC 64-T JANUARY 1963

Are SF 2809's and SF 2810's being transmitted promptly to carriers? Is effective date of enrollment or change being verified? Is SF 2811 being reconciled with payroll records? Have there been any recent reconciliation problems with carriers? Is four-day rule being applied? Is SF 2812 being submitted with check no later than the same day the payroll checks are dated? Are the number of enrollees covered as reported on SF 2812 for the last payroll paid in June and December derived from Health Benefits Control Register?		Appro							_		
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